



RED DEER  
HOSPICE



*Where compassion builds a home*

# Compassionate Care in Your Community

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Red Deer Hospice is a residential end-of-life care facility where compassion, connection and comfort are at the heart of everything we do. Professional nursing care is provided 24 hours a day, as well as companionship and bereavement support.

## Our Mission

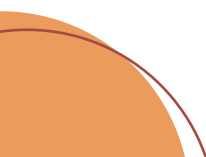
To support a peaceful and compassionate end-of-life journey.

## Our Vision

To be a leader in providing excellent, creative and holistic hospice care.

## Our Values

Compassion, Trust, Respect, Integrity,  
Excellence, Honour, Stewardship







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End-of-life care  
is all we do, and  
we do it well.

- Jerri Taylor, Executive Director  
Red Deer Hospice

# Our Hospice Home

Red Deer Hospice is a residential end-of-life care facility located in the quiet neighbourhood of Anders on the Lake in South Red Deer. Our 16 private rooms ensure peace, intimacy and dignity for residents and loved ones.

Our 24-hour professional staff and our volunteers work together, along with valued input from our residents and families, to ensure each resident receives individualized care. Residents and loved ones are informed and active decision-makers. Bereavement support is also available for residents and their loved ones.





# How are Hospice Residents Admitted?

The admission process to Red Deer Hospice starts with a conversation with your physician, charge nurse or home care nurse. Applications are reviewed by the Alberta Health Services Palliative Care Team and our Care Team Manager (RN).







# How is Red Deer Hospice Staffed?

Our staff all specialize in end-of-life care. Professional nursing care, including Registered Nurses, Licensed Practical Nurses and Health Care Aides, is provided 24 hours a day. Our Hospice staff also includes bereavement support, professional cooks, housekeepers and administrative staff. Your family physician (or alternate) is always available to us for consultation and symptom management. Each week, a specialized Palliative Care Physician is available to make recommendations to your physician about your care plan.

## What Does it Cost to Stay at Hospice?

Alberta Health Services covers a portion of our operating costs. Residents are not charged a fee to stay at Red Deer Hospice. The only charge may be for medications if they are not covered by the Blue Cross Palliative drug program.



*We cannot express our gratitude. Both mom and dad said this was "home." You made their last days the best.*

-Red Deer Hospice Family Survey

# Bereavement Support

Red Deer Hospice recognizes the importance of supporting the bereavement process of survivors.

We offer in-house bereavement support to residents and their loved ones, as well as outreach community programs for individuals who may need extra support as they work through the loss of a loved one.

One-on-one bereavement support is also available to individuals who request it, whether their loved one was a resident of Red Deer Hospice or not. Our bereavement support includes:

- Family meetings
- Good Grief Support Group
- Bereavement phone support
- Bridging (one-on-one, short term grief support)
- Community presentations on death, dying and bereavement











*"What we once enjoyed and deeply loved we can never lose, for all that we love deeply becomes a part of us."*

- Hellen Keller



# Red Deer Hospice Memorial Garden

The Red Deer Hospice Memorial Garden is a treasured space enjoyed by residents, families and the community. Featuring a mixture of trees, perennials, benches, walking paths, bridges and a fountain feature, this area offers a peaceful environment.

Red Deer Hospice has a group of committed and knowledgeable volunteers who put in countless hours every year, maintaining the garden and ensuring it is well looked after.



# Our Volunteers

Red Deer Hospice is grateful for the many hours contributed by dedicated volunteers. Hospice care is about providing physical, social, emotional, spiritual and practical support for our residents and their loved ones during a difficult time, so they can live their remaining days in dignity and comfort. Our volunteers are highly valued and are considered an integral part of our holistic care.





Hospice care in Central Alberta is a reality because of the dedication, determination and tireless synergy of our volunteers. They compliment the roles and responsibilities of the professional staff in the delivery of quality care for our residents and families. Some volunteers may have interest in spending time with our residents and families, reading or playing cards. Others may prefer to work in a less direct or peripheral role such as helping in the kitchen, garden care, events or serving as a member of the Board. Each volunteer brings their own special talents and comes with their own unique story. Whether they are involved in day-to-day activities, special events or community work, our volunteers are vital to the operation of the Hospice.





# Supporting Red Deer Hospice



The end-of-life journey is likely the most difficult one any of us will make. At Red Deer Hospice, we do so much more than provide our residents with the comfort, care, dignity and honour they need and deserve. We also support those preparing to say their final goodbyes to their parent, sibling, grandparent, partner, friend or other loved ones.

Residents do not pay to stay at Red Deer Hospice. We rely on donations and fundraising efforts to ensure we can offer the highest level of care for our residents.

Some items purchased for our facility through donations include meals, new beds and mattress, broda chairs, furniture, a therapeutic bathing system, lifts, a commercial grade stove and more. Our expansion in 2019, which included the addition of six private resident rooms, was fully funded through donations.

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*"I always think this might be one of our resident's last treats. If that's the case, I want them to truly enjoy the best."*

- Chef Francis, Red Deer Hospice

## A large mural of a tree with leaves made of lip prints, each containing a name. The tree is set against a background of stylized clouds and a landscape with mountains and a body of water.

To find out more on how to support Red Deer Hospice, please visit [www.reddeerhospice.com](http://www.reddeerhospice.com)



**reddeerhospice.com**

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